



Customer Feedback Form

Date: _____ Time: _____

Name of Mattamy Homes staff or contractor involved in the situation, if applicable:

Name the Mattamy Homes Office or Worksite and Location you wish to provide Feedback about:

Were you able to receive the service or information you wanted? Yes No

Please provide details about the situation:

If you experienced difficulty due to an accessibility barrier please explain:

If you wish to be contacted by staff, please provide your daytime contact information:
Name: _____
Email: _____ Phone: _____

How do you prefer to be contacted? Phone Email Regular Mail Other _____

Mattamy Homes Contact Information:

<p><u>Greater Toronto Area:</u></p> <p>Mail: Mattamy Homes Attn: Customer Care Department 2360 Bristol Circle Oakville, ON L6H 6M5</p> <p>Phone: 1- (877) MATTAMY (628-8269)</p> <p>Email: CustomerCare.GTA@mattamyhomes.com</p>	<p><u>Ottawa and Surrounding Areas:</u></p> <p>Mail: Mattamy Homes Attn: Director of Relations Department 50 Hines Road, Suite 100 Ottawa, ON K2K 2M5</p> <p>Phone: (613) 831-3537</p> <p>Email: Ottawa.CustomerCare@mattamycorp.com</p>
<p style="text-align: center;"><u>Website:</u> www.mattamyhomes.com/ContactUS/</p>	

Confidentiality Statement: Personal information including information pertaining to the nature of an individual's disability and individuals named in the event will be kept confidential. Staff and others acting on behalf of Mattamy Homes will be informed of details on a need-to-know basis only.

